



Incidents Management

**Capture, track, investigate and prevent incidents.
Respond quickly, stay compliant and reduce incident rates.**

Incidents Management is about capturing, reporting and keeping track of all incidents and near-misses in a plant or organization.

TenForce Incidents Management makes it easier to:

- Develop and implement a clear plan and procedure for incident registration and investigations
- Start an investigation immediately when an incident occurs
- Register incidents, based on your classifications, locations, responsible persons, product & materials, ...
- Keep track of any incident or near-miss in your facility
- Stay compliant with integrated reporting tools and overviews



Employees report incidents and near-misses on the spot

You can report events through a mobile-ready solution and easy-to-use forms even in no-connectivity areas. All data is synced 24/7.



Instant notifications when an incident occurs

Keep the right people in the loop, no matter if they are at their desk or on a mobile device.



Nothing falls through the cracks

Always follow the established company workflows to guarantee consistency over time. Perform in-depth investigations on time and retrieve data from multiple sources to identify the underlying root causes of incidents.



Ensure compliance

Easily improve data traceability to keep a clean audit trail for regulators. With the transparent overview of your incidents and risk management KPIs and 24/7 data access, you will be in compliance with all regulatory requirement, such as ISO, OSHA and others.

The TenForce Incidents Management Process

Capture & track incidents

- ✓ Capture all incidents
- ✓ Identify and record safety issues, near-misses or data breaches
- ✓ Track incidents by type, site, or injury outcome
- ✓ Rule-based email notifications

Investigate

- ✓ Manage investigation lifecycle
- ✓ Perform root cause analysis
- ✓ Notify relevant users and departments on findings
- ✓ Monitor incident frequency rates and map them to risks

Act to prevent and correct

- ✓ Create CAPA management plan
- ✓ Assign ownership by Role, Group, or Individual
- ✓ Monitor incident frequency rates and map them to risks
- ✓ Rule-based email notification
- ✓ Daily task reports

Report & analyze

- ✓ Enable flexible reporting
- ✓ Track and measure incident data against safety KPI performance
- ✓ Record and report incidents for regulators to ensure compliance
- ✓ Gain insight into incident trends and devise corrective plans to avoid them

Features:

- Real-time reports and dashboard
- Custom configuration of incidents forms and types
- Root cause specific action plan creation
- Pre-defined or event-type specific approval and workflows
- Automated action tracking
- E-mail notifications based on business rules
- Automatically triggered escalations, based on risk score
- Standard occupational, health, safety, and environment indicators and reports
- Support for (mandatory) safety and prevention meetings
- Mandatory reporting to government or other agencies
- Integration with other activity areas (shift logs, audits, maintenance tasks, etc.)

[BOOK YOUR DEMO](#)

50%

increase in incidents and near-misses reported and solved

61%

increase in tracked and completed preventive and corrective actions

For more information or for a personalized demo, please contact us at hello@tenforce.com

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Our customers that trust TenForce for their Contractor Management:

