

TENFORCE × FOOD & BEVERAGE

Food Safety and Quality Management Software

Your comprehensive digital solution for quality, safety, and compliance



No more recalls

Maintain a consistent workflow to mitigate potential risks, report quality events, identify root causes, and track CAPA plans to completion.



Delight your customers

Intercept issues before they reach customers. Address and resolve customer complaints promptly. Build your reputation for exceptional quality.



Uphold compliance

Automate reporting to consistently meet industry standards, adeptly manage change, and maintain compliant document control.



Increase profitability

Avoid re-inspections, recalls, brand damage, and customer loss. Increase operational efficiency and minimize the cost of quality to stay agile in a competitive market.

Follow a step-by-step approach

Set Objectives

- ✓ Define precise quality benchmarks aligned with industry standards (HACCP, FSMA, FDA, GMP, etc.)
- ✓ Set KPIs to measure progress and success
- ✓ Develop documented procedures to ensure consistent processes

Collect Data

- ✓ Extract valuable insights from customer complaints and feedback
- ✓ Conduct regular audits and capture quality events to identify risks
- ✓ Collect all quality-related documents in a central, ISO 22000-compliant repository

Take Corrective and Preventive Action

- ✓ Conduct thorough assessments to identify and mitigate risks (FMEA, HACCP, FTA, ETA, etc.)
- ✓ Identify non-conformances, investigate root causes and implement CAPA plans
- ✓ Build change management strategies based on quality assessments and risk mitigation

Check, Analyze and Report

- ✓ Customize the segmentation and analysis of your quality data as per your requirements
- ✓ Guarantee compliance by reporting your performance to official institutions
- ✓ Minimize your CoQ by benchmarking your quality performance against established KPIs

Close the Loop

- ✓ Identify competence gaps, then schedule and track training
- ✓ Track progress and manage CAPA plans through comprehensive and configurable overviews
- ✓ Inspect and audit your processes to continuously refine your quality strategy

YOUR RECIPE FOR FOOD SAFETY SUCCESS



QUALITY MANAGEMENT



INCIDENT MANAGEMENT




DOCUMENT CONTROL



CAPA



MANAGEMENT OF CHANGE



COMPLAINT HANDLING



AUDITS & INSPECTIONS



COMPETENCE MANAGEMENT



RISK MANAGEMENT



CONTRACTOR MANAGEMENT

YOUR PEERS TRUST US



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