

# Your comprehensive digital solution for quality, safety, and compliance



#### No more recalls

Maintain a consistent workflow to mitigate potential risks, report quality events, identify root causes, and track CAPA plans to completion.



### **Uphold compliance**

Automate reporting to consistently meet industry standards, adeptly manage change, and maintain compliant document control.



### **Delight your customers**

Intercept issues before they reach customers. Address and resolve customer complaints promptly. Build your reputation for exceptional quality.



#### **Increase profitability**

Avoid re-inspections, recalls, brand damage, and customer loss. Increase operational efficiency and minimize the cost of quality to stay agile in a competitive market.

# Follow a step-by-step approach

# Set Objectives

### Collect Data

# Take Corrective and Preventive Action

# Check, Analyze and Report

## Close the Loop

✓ Define precise quality benchmarks aligned with industry standards (HACCP, FSMA, FDA, GMP, etc.)

✓ Set KPIs to measure

✓ Develop documented

progress and success

procedures to ensure

consistent processes

- complaints and feedback

  ✓ Conduct regular
  - audits and capture quality events to identify risks

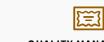
✓ Extract valuable

insights from customer

- ✓ Collect all qualityrelated documents in a central, ISO 22000compliant repository
- ✓ Conduct thorough assessments to identify and mitigate risks (FMEA, HACCP, FTA, ETA, etc.)
- ✓ Identify nonconformances, investigate root causes and implement CAPA plans
- ✓ Build change management strategies based on quality assessments and risk mitigation
- ✓ Customize the segmentation and analysis of your quality data as per your requirements
- ✓ Guarantee compliance by reporting your performance to official institutions
- ✓ Minimize your CoQ by benchmarking your quality performance against established KPIs

- ✓ Identify competence gaps, then schedule and track training
- ✓ Track progress and manage CAPA plans through comprehensive and configurable overviews
- ✓ Inspect and audit your processes to continuously refine your quality strategy

#### YOUR RECIPE FOR FOOD SAFETY SUCCESS



QUALITY MANAGEMENT



**INCIDENT MANAGEMENT** 



DOCUMENT CONTROL



САРА



MANAGEMENT OF CHANGE



COMPLAINT HANDLING



AUDITS & INSPECTIONS



COMPETENCE MANAGEMENT



RISK MANAGEMENT



YOUR PEERS TRUST US





