

Patient Safety Software

Built for the realities of humanitarian healthcare

TenForce helps humanitarian healthcare organizations manage patient safety events from reporting and root cause analysis to corrective action and shared learning.

It's built for distributed care environments where traditional hospital systems don't apply.

Designed for on-the-ground reality, not hospital-ideal conditions

Works in low-infrastructure settings

Operate reliably even with limited connectivity, minimal IT support, and changing conditions on the ground.

Supports mobile and distributed care

Maintain consistent reporting and follow-up across clinics, missions, and temporary sites.

Accessible to all staff

Enable simple, mobile, and QR-based reporting so staff can raise safety concerns, even without email access.

Adapts to rotating teams and short-term staffing

Provide clear workflows and intuitive interfaces that make onboarding easy, with role-based access that adjusts as teams change.

Enables multi-level oversight across operational centers

Provide visibility across sites, regions, and headquarters without exposing sensitive data.

Supports safe and anonymous reporting

Allow both named and anonymous submissions to encourage reporting in sensitive environments.

Standardizes without overcomplicating

Apply consistent classification across countries without forcing rigid or unrealistic workflows.

Most patient safety systems assume stable infrastructure and fixed processes. TenForce is built for environments where conditions vary, resources are limited, and teams operate under pressure.

HUMANITARIAN HEALTHCARE NGOS | DISTRIBUTED CARE ORGANIZATIONS | FIELD-BASED MEDICAL PROGRAMS

Why humanitarian healthcare organizations choose TenForce

Make it easy to speak up

Simple reporting for frontline teams (even in settings without email accounts).

Focus on learning, not blame

Structured reviews and root cause analysis that improve systems, not point fingers.

Make sure actions actually happen

Clear ownership and follow-through so the same incidents don't repeat.

See the bigger picture

Cross-site visibility with dashboards and audit-ready reporting.

The Patient Safety Loop

A repeatable cycle that turns frontline observations into measurable improvement.

1. Report

- ✓ Log patient safety incidents, no-harm events, and unsafe conditions via web, mobile, or QR.
- ✓ Increase reporting rates and gain earlier visibility of risk.

2. Assess

- ✓ Categorize events, assess severity, and apply consistent classification.
- ✓ Prioritize serious events and compare data across sites.

3. Analyze

- ✓ Conduct root cause analysis and identify contributing factors.
- ✓ Improve investigations and support a just safety culture.

4. Act

- ✓ Assign corrective and preventive actions, define ownership, and track progress with reminders.
- ✓ Close actions faster, reduce repeat incidents, and lower risk.

5. Learn

- ✓ Monitor trends, track risks, and maintain dashboards and audit trails.
- ✓ Turn local events into shared learning and transparent reporting for donors and boards.

Proven in practice

An international healthcare NGO uses TenForce to:

- Replace email and document-based reporting
- Enable anonymous reporting across field sites
- Improve visibility of patient safety risks across countries
- Support a broader patient safety culture initiative

TenForce vs traditional patient safety systems

Traditional Hospital Safety Systems

- Dependent on EHR and pharmacy integrations
- Assume stable hospital IT infrastructure
- Built for single-site environments

TenForce

- Works without EHR or pharmacy integrations
- Supports field clinics and mobile care
- Flexible across countries and programs
- Designed for cross-site visibility and structured learning

MOVE FROM ISOLATED REPORTS TO SHARED LEARNING AND CONFIDENT OVERSIGHT.

TALK TO US ABOUT PATIENT SAFETY IN YOUR CONTEXT.